



SP500  
FUNDERS  
REDEFINING TRADE  
FUNDERS

## SP500 FUNDERS FAQ SECTION

### General Information

**Q1: How many Customer Sections can I have?**

**A1:** Each customer is allowed to have only one Customer Section. All services must be managed within this single section.

**Q2: Can I share my login data with others?**

**A2:** No, customers must not share their login data with third parties. Legal entities can allow authorized employees and representatives to use the services, but the client is responsible for all activities in their section and on the platform.

**Q3: What happens if the services are unavailable?**

**A3:** Services may not be available 24/7 due to maintenance or other reasons. The provider is not responsible for unavailability or loss/damage of data/content.

**Q4: How can I cancel my services?**

**A4:** Clients can request cancellation via email to support@sp500f.com. The cancellation request terminates the contract and services. No refunds or compensation for fees paid or costs incurred upon cancellation.

### Demo Trading Rules

**Q5: What are the rules for demo trading?**

**A5:** During demo trading, you may enter transactions unless they involve prohibited practices such as exploiting errors, using slow data feeds, manipulating trades, violating terms and conditions, and using unfair software. Standard market rules, including risk management, must be followed.

**Q6: What are the consequences of violating trading rules?**

**A6:** If you engage in prohibited practices, the Provider may remove violating transactions, cancel services, terminate the contract, or reduce leverage. Repeated violations can result in permanent access restrictions and no refund of fees.

**Q7: Is the Provider liable for my trading activities?**

**A7:** The Provider is not liable for your trading activities outside the relationship with the Provider, even if you use the same platform. Financial markets are volatile, and trading can lead to significant losses; past demo performance does not guarantee future results.

## **SP500 Funders Challenge & Verification**

### **Q8: How do I activate the SP500 Funders Challenge?**

**A8:** After paying the fee, you will receive login details for the Trading Platform via email. You activate the Challenge by opening the first demo trade on the Trading Platform. If not activated within 30 days, access will be suspended.

### **Q9: What are the parameters to pass the SP500 Funders Challenge?**

**A9:** To pass the Challenge, you must:

Open at least one demo trade on at least four different calendar days.

Not report a loss exceeding 5% (or 10% for Aggressive and Swing options) of the initial capital on any day.

Achieve a total profit of at least 10% (or 20% for Aggressive and Swing options) of the initial capital from all closed demo trades.

### **Q10: How is the verification process conducted?**

**A10:** Verification requires opening at least one demo trade on at least four different calendar days without exceeding loss limits. If conditions are met, the Provider will evaluate the verification as successful and recommend the Client for the SP500 Funders Trader Program.

### **Q11: What happens if I fail the SP500 Funders Challenge or verification?**

**A11:** If the conditions are not met, the Challenge or verification will be assessed as failed. The Client will not be able to access subsequent verification, and services will be terminated without refund of any fees already paid.

### **Q12: Does passing the Challenge guarantee acceptance into the SP500 Funders Trader Program?**

**A12:** No, being recommended as a candidate does not guarantee acceptance into the SP500 Funders Trader Program. Acceptance is at the sole discretion of the third-party company.

These FAQs provide a comprehensive overview of the key points from the document. If you need more specific questions or details, feel free to ask!