

## **CLIENT SECTION AND TRADING PLATFORM**

- **1.** Only one Customer Section is allowed per Customer and all Customer services must be kept in the Customer Section.
  - **1.1. Customer Section Restrictions: Each** customer can have only one Customer Section. All services must be managed within this section. The number of SP500 Funders Challenge verifications depends on the initial capital and other parameters. Initial capital cannot be transferred or combined between products unless an exception is granted.
  - **1.2.** Access and Responsibility: Access to the Customer Section and Trading Platform is protected by login data. Customers must not share login data with third parties. Legal entities can allow authorized employees and representatives to use the services. The client is responsible for all activities in their section and the platform. The provider is not liable for misuse by the client or third parties.
  - **1.3.** Service Availability: Services may not be available 24/7 due to maintenance or other reasons. The provider is not responsible for unavailability or loss/damage of data/content.
  - **1.4. Cancellation Process:** Clients can request cancellation via email to support@sp500f.com. Cancellation request terminates the contract and services. No refunds or compensation for fees paid or costs incurred upon cancellation.

## Importance:

2. Customer Management: Ensures that customers understand the limitations on managing their services and the importance of keeping all services within a single section.

**Security and Accountability:** Emphasizes the need for secure handling of login data and the client's responsibility for all activities, which is crucial for maintaining the integrity of the services.

**Service Reliability:** Sets realistic expectations about service availability and provider liability, helping to prevent disputes over downtime or data loss.

**Contract Termination:** Clarifies the process and implications of canceling the service, ensuring that clients are aware of the consequences, including the loss of service and non-refund of fees.

- 2.1. Demo Trading Rules: During demo trading, you may enter transactions unless they involve prohibited practices (clause 5.2). You must follow standard market rules, including risk management. The Provider can access and share information about your demo trades with affiliated entities, without requiring additional consent from you. The Provider is not responsible for the accuracy of information or interruptions on the Trading Platform.
- 2.2. Prohibited Trading Practices: Forbidden activities include exploiting errors, using slow data feeds, manipulating trades, violating terms and conditions, and using unfair software. You must not allow third parties to trade on your accounts or trade on behalf of others.
  - During SP500 Funders demo trading, the following practices are forbidden:
  - **2.2.1.** Exploiting Errors: Using trading strategies that exploit errors in services, such as price display errors or delays in updating prices.
  - **2.2.2.** External Data Feeds: Performing operations using an external or slow data feed.
  - **2.2.3.** Trade Manipulation: Manipulating trading, either alone or with others, including through connected accounts or different SP500 Funders Challenge entities, such as by entering opposite positions simultaneously.

- **2.2.4.** Terms Violation: Conducting trades that contradict the provider's terms and conditions.
- **2.2.5.** Unfair Advantage: Using software, AI, high-speed data entry, or bulk data entry that manipulates, abuses, or provides an unfair advantage.
- **2.2.6.** Gap Trading: Opening trades during significant global news, macroeconomic events, or corporate earnings reports that affect financial markets, especially within 2 hours before market closures of 2 hours or more.
- **2.2.7.** Improper Trading Conduct: Engaging in trades that contradict standard practices in the Forex or other financial markets, or that could cause financial or other harm to the provider (e.g., over-leverage, overexposure, unilateral bets, rolling of accounts).
- 2.3. Consequences of Violating Rules: If you engage in prohibited practices, the Provider may remove violating transactions, cancel services, terminate the contract, or reduce leverage. Repeated violations can result in permanent access restrictions and no refund of fees.
- **2.4. Liability and Warnings:** The Provider is not liable for your trading activities outside the relationship with the Provider, even if you use the same platform. Financial markets are volatile, and trading can lead to significant losses; past demo performance does not guarantee future results.
- **2.5. Client engages:** In any of the practices described in clause 5.4 repeatedly, and the Provider has previously notified the Client thereof, the Provider may prevent the Client from accessing all services or parts thereof, including access to the Client Section and the Trading Platform, without any compensation. In such a case, the Client is not entitled to a refund of the fees paid.

2.6. Financial markets developments: Are subject to frequent and abrupt changes. trading in the financial markets may not be profitable and may lead to significant financial losses. Any prior performance and profit from the client's demo trades is not a guarantee or indication of any subsequent performance. Please note that if you act or behave in contradiction to the above, we will consider such action/behavior as a Prohibited Trading Practice under the section with the respective consequences as perceived in these GTC.

## 3. SP500 FUNDERS CHALLENGE & VERIFICATION

3.1. After paying the fee for the selected option of the SP500 Funders Challenge, the Client will receive the relevant login details for the Trading Platform at the email address provided by the Client or in the Client Section. The Client activates the SP500 Funders Challenge by opening the first demo trade on the Trading Platform. YOU ACKNOWLEDGE THAT, BY OPENING THE FIRST DEMO TRADE, YOU EXPRESSLY REQUIRE THE PROVIDER TO PROVIDE FULL SERVICES. IF YOU ARE A CONSUMER, IT MEANS THE TERMINATION OF THE SERVICES BEFORE THE EXPIRY OF THE WITHDRAWAL PERIOD FROM THE CONTRACT, WHICH AFFECTS YOUR RIGHT TO WITHDRAW FROM THE CONTRACT, AS SPECIFIED IN MORE DETAIL IN CLAUSE 12. If you do not activate the SP500 Funders Challenge within 30 calendar days from the date it was made available to you, your access to the SP500 Funders Challenge will be suspended. You can request access through Clients Section renewal the or bv emailing support@sp500f.com within 6 months of the initial suspension; otherwise, we will terminate the provision of the Services without the right to a refund of the fee.

- **3.2.** For the Client to comply with the conditions of the SP500 Funders Challenge, the Client must meet all the following parameters at the same time:
  - **3.2.1.** The Client has opened at least one demo trade on at least four different calendar days.
  - **3.2.2.** Over the course of none of the calendar days during the SP500 Funders Challenge, the Client reported a loss on any open and closed demo trades on that day, which exceeded the percentage of the initial capital for the respective option, as described below:
    - SP500 Funders Challenge: total 5% of the initial capital
    - SP500 Funders Challenge Aggressive: Total 10% of Initial Capital
    - SP500 Funders Challenge Swing: total 5% of initial Capital.
  - **3.2.3.** At no time during the SP500 Funders Challenge did the Client report a loss on any open and closed demo transactions, which in the aggregate exceeded the percentage of the initial capital for the respective option, as described below:
    - SP500 Funders Challenge: total 10% of the initial capital
    - SP500 Funders Challenge aggressive: total 20% of the initial capital
    - SP500 Funders Challenge Swing: total 10% of the initial capital
  - **3.2.4.** The Client makes a total profit on all closed demo trades amounting to at least the percentage of the initial capital for the respective option, as described below:
    - SP500 Funders Challenge: total 10% of the initial capital
    - SP500 Funders Challenge aggressive: total 20% of the initial capital

- SP500 Funders Challenge Swing: total 10% of the initial capital
- The above parameters are explained in more detail here on the website.
- **3.3.** If the Client has fulfilled the conditions of the SP500 Funders Challenge specified in clause 6.2 and at the same time has not violated these GTC, in particular the demonstration rules of clause 5.4, the Provider shall evaluate the success of the SP500 Funders Challenge and make the verification available to the Client free of charge by sending the login data to the client's e-mail address or to the Customer section. The Provider does not have to evaluate the SP500 Funders Challenge if the client has not closed all trades.
- **3.4.** The Client activates verification by opening the first demo trade on the Trading Platform. If the customer does not activate verification within 30 calendar days from the day the customer received the new login details, the customer's access to verification will be suspended. The Customer may request the renewal of access through the Customer Section or by sending an email to support@sp500f.com within 6 months of suspension, otherwise we will terminate the provision of the Services without refund.
- **3.5.** For the Client to comply with the verification conditions, the Client must comply with all the following parameters at the same time:
  - **3.5.1.** During verification, the client has opened at least one demo trade on at least four different calendar days.
  - **3.5.2.** During none of the calendar days during verification, the client reported a loss on the open and closed demo trades on that day, exceeding the percentage of the initial capital for the respective option, as described below:

- Verification: total 5% of the initial capital
- Aggressive Check: Total 10% of Initial Capital
- Swing Verification: Total 5% of the initial capital

**3.5.3.** At no time during the verification did the Client report a loss in the sum of the open and closed demo trades, which exceeded in total the percentage of the initial capital for the respective option as described below:

- Verification: total 10% of the initial capital
- Aggressive Check: Total 20% of Initial Capital
- Swing Verification: Total 10% of the initial capital

**3.5.4.** The Client achieves a total profit from all closed demo trades amounting to at least the percentage of the initial capital for the respective option, as described below:

- Verification: a total of 5% of the initial capital
- Aggressive Verification: a total of 10% of the initial capital
- Swing Verification: A total of 5% of the initial capital The above parameters are explained in more detail here on the website.
- **3.6.** For the Client to comply with the verification conditions, the Client must comply with the following:
  - **3.6.1.** The Client has complied with the verification conditions specified in clause 6.5.
  - **3.6.2.** The Client has not violated these T&C, particularly the rules of demo operations under clause 5.4.
  - **3.6.3.** The Client has not exceeded the maximum total capital allocation amount of 400,000 USD (200,000 USD for the Aggressive option), individually or in combination, per client or per trading strategy, within the meaning of the applicable SP500 Funders Trader Program agreement, if the Client is already participating in the SP500 Funders Trader Program.

If the above conditions are met, the provider will evaluate the verification as successful and recommend the Client as a candidate for the SP500 Funders Trader program. The Provider does not have to evaluate the verification if the Client has not closed all transactions.

If during the SP500 Funders Challenge the Client does not comply 3.7. with any of the conditions specified in clause 6.2.2. or 6.2.3., the SP500 Funders challenge will be assessed as failed and the Client will not be able to access the subsequent verification. If during verification the Client does not comply with any of the conditions specified in clause 6.5.2. or 6.5.3., the verification will be assessed as unsuccessful, and the client will not be recommended as a candidate for the SP500 Funders Trader program. In such cases, the Customer's account and the Services will be terminated without refund of any fees already paid.6.8. The fact that the Client is recommended by the Provider as a candidate for the SP500 Funders Trader Program does not in any way guarantee the Client's acceptance into the SP500 Funders Trader Program. The Provider is not responsible for the Client being rejected by the SP500 Funders Trader Program for any reason or no reason at all.

## 4. TRADER DE SP500 FUNDERS

If the Client is successful in both the Challenge and the verification, a third-party company may, at its sole discretion, offer the Client a contract to participate in the SP500 Funders Trader Program. The terms, conditions, and agreements between the Client and a third-party company are strictly between the Client and the third-party company. SP500 Funders Evaluation Global S.R.O. is not involved in any way with the SP500 Funders Trader Program agreement or lack thereof, executed between the external company and the client. The customer acknowledges that his/her personal data may be shared with an external company to consider offering such a contract.